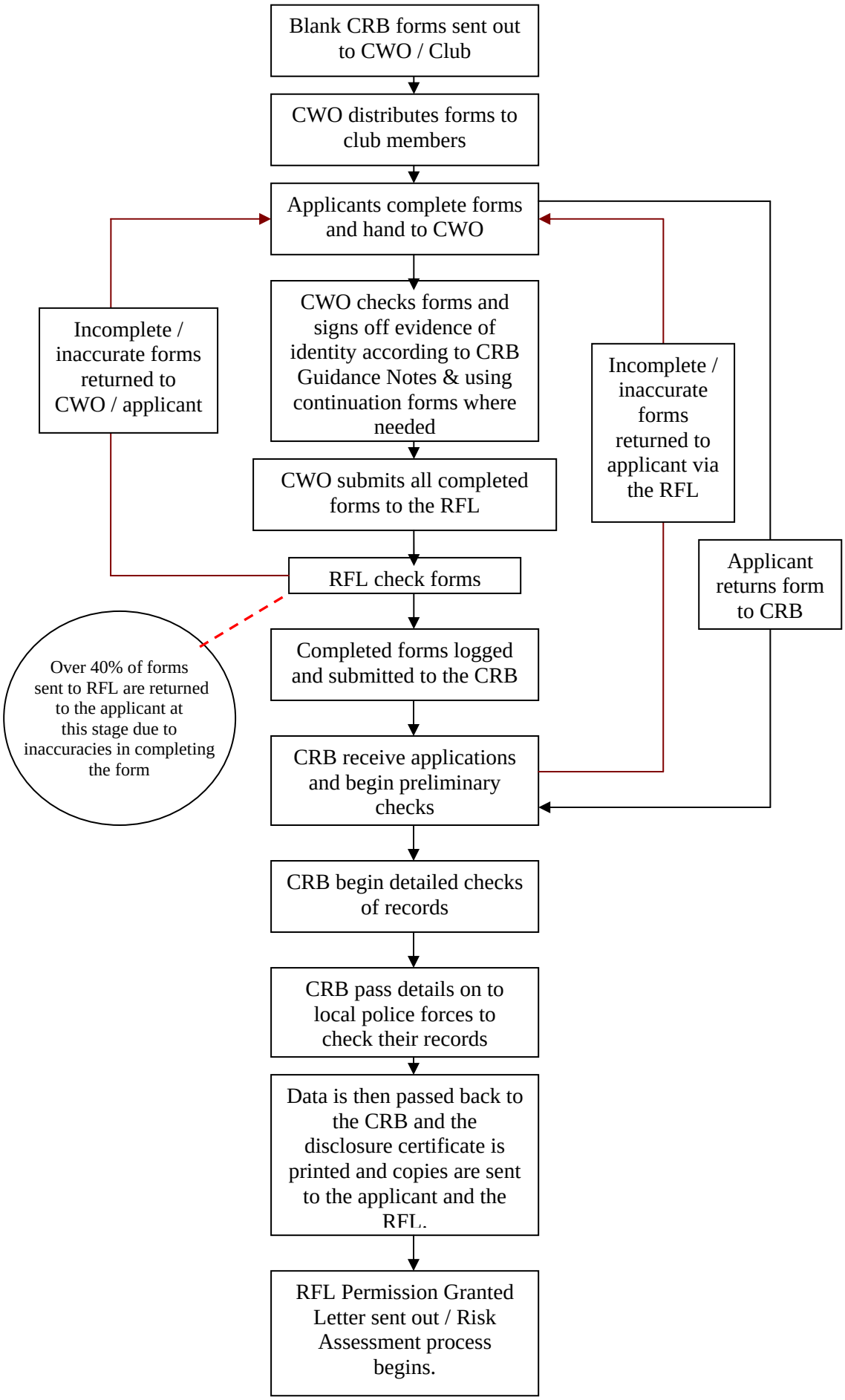CRB Process - (Flow Chart)